

The power of one-stop-shops in alleviating energy poverty



What is an Energy Poverty Alleviation Office?

The local energy poverty alleviation offices are a one-stop-shop of information on how to mitigate energy poverty using the POWERPOOR approach. They are open for anyone who is interested in mitigating energy poverty. Individuals can see if they are affected by the phenomenon, find an Energy Supporter or Mentor to advise them on taking low-cost energy efficiency measures and/or implement behavioural changes that can boost their energy efficiency or lower their energy bills. There they can also find out information on how to be part of joint energy initiatives such as energy cooperatives or communities and how to leverage innovative financing schemes.

1

provide information about energy poverty

2

see if they are affected by the phenomenon

3

find Energy Supporters or Mentors to advise them on low-cost energy efficiency measures and/or changes in their behaviour that can boost their energy efficiency

4

how to be part of joint energy initiatives (energy cooperatives or communities) or leverage innovative crowdfunding schemes such as crowdfunding



Let's see how it looks in practice

Energy Poverty Alleviation Offices are usually situated in accessible areas that inspire trust to citizens, being hosted in establishments, such as the **town hall**, the **local energy agency**, or **housing associations**.

Any visitor can take a seat, understand what POWERPOOR is at a glance and then request on the spot **personalised advice**, tailored after their situation and energy needs.

Some of the most **common questions** from the visitors are:

- Am I an energy poor citizen?
- Are there any cost-free actions to keep the house warm during the winter?
- What are the subsidies or financial support options available?



POWERPOOR offices in 8 EU countries

Sofia
Plovdiv

Bulgaria - **SOFENA**

Almyros
Messini
Souli
Thessaloniki

Greece - **Sustainable City**
- **WeEnCoop**

Józsefváros
Terézváros

Hungary - **Energiaklub**

Ermesinde
Mértola

Portugal - **Coopernico**

Križevci
Zagreb

Croatia - **DOOR**

Jelgava

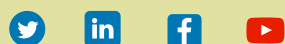
Latvia - **ZREA**

Tallinn

Estonia - **EKYL**

Hernani
Oarsoaldea
Tierra Estella
Tolosaldea

Spain - **Goiener**



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POWERPOOR works on the ground with energy-poor households & policymakers on lowering energy poverty levels, funded by Horizon 2020 & run by 14 motivated partners across the EU.



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